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Testing your Raticator Max

This test applies to the Raticator Infrared Max and safely replicates the kill cycle.

To conduct the test you will need a damp cloth strip and either a wooden spoon or a piece of wood about 300mm long x 25 - 50mm wide and anything between 20-40mm thick. Even a dowel or small branch about 25-30mm in diameter would do.

Cut a section of soft cotton fabric about 100 x 120mm. Fold the width in two, so you now have two layers about 50 x 100mm long. Wet the cloth and wring out so it is damp, but not wet.

With the switch off, remove the batteries and wait 60 seconds before placing them back in the unit.

Looking inside the unit from the open end you will see that the floor is in four sections (divided by three diagonal black plastic strips). The two sections furthest away from the opening will be used in the test.

Because the infrared system senses both heat and movement, it's critical to warm up the damp cloth a little by holding it in your hand for a minute or two (a cold section may fail the test as the idea is to simulate a rodent entering the trap).

Turn the unit on. The green light should come on for a second or so then turn off.

Using the wood push the strip of folded damp cloth lengthways into the trap so that the 50mm width goes in first. **NEVER PUT YOUR HANDS INTO THE TRAP** as you may get a shock. Push the end of the damp cloth in so that it is in contact with the two active plates (mentioned above) at the same time.

You may need to move the wood around so the sensor thinks the wood is a rodent or adjust the damp cloth to be sure there is contact with both plates. At this point keep an eye out for the red light to flash and for a faint buzz to indicate the electric current is working.

If the trap is working correctly, the red light will start flashing and you will hear a faint buzz. Leave the cloth and wood in the trap and wait for the buzz to end (about 60 - 90 seconds). When the buzzing stops leave the cloth and wood untouched in the trap and turn off the switch.

Wait about 10 seconds and without removing the cloth and wood, turn the switch back on. The red and green lights should now start flashing alternately.

Now remove the cloth and wood and turn off the switch, then wait 10 seconds and turn the switch back on. The green light should come on for a second or so to indicate normal operation.

If the test has not been successful, try a second test before you contact us to repair or replace* the unit as over 70% of 'faulty' units returned to us are found to work perfectly. In such a case postage and handling costs for the unit returned to you will be your responsibility.

*at our discretion – please refer to our Returns Policy.